

Hinton, Daniel E (PSC)

From: Martin, Mark A <Mark.Martin@atmosenergy.com>
Sent: Friday, August 31, 2012 11:51 AM
To: PSC - Regulations
Subject: RE: PSC Administrative Regulation Meeting

Dear Sir/Madam,

We appreciate your time today. Atmos Energy is in agreement with LG&E's proposed change to 807 KAR 5:001, Section 13(10). We look forward to Staff's proposed language as a compromise to the proposed change to 807 KAR 5:006, Section 14(2). As stated in our filed comments, Atmos Energy records all calls received at our call centers. Those calls are archived for at least ten years and any call can be verified, if the need presents itself. Also, once a partial payment plan has been arranged, the customer's account is noted and our billing system generates a letter outlining the arrangement which is then sent to the customer for their records. We do have another question related to Staff's proposed language as a compromise related to public notice of tariff changes as outlined in 807 KAR 5:011, Section 8. Will we be required to file public notices when our GCA or DSM rates change?

Thanks again for you time and consideration.

MM

From: PSC - Regulations [<mailto:PSC.Regulations@ky.gov>]
Sent: Tuesday, August 28, 2012 3:39 PM
Subject: PSC Administrative Regulation Meeting

It was suggested at Monday's administrative regulations hearing that it would be a good idea to have a meeting with Commission Staff to discuss issues that were addressed in the hearing.

Therefore, a meeting has been scheduled for this Friday, August 31, from 10:00 am EDT until noon at the offices of the PSC.

As with the prior stakeholder meetings on the regulation revisions, participation will be available via teleconference by calling 502-564-9110 and entering the Conference Access Code "0493465#" and then entering the Pass Code "1492#". (Please note this is not a toll-free call.)

So that we can prepare for the meeting, we kindly request an email to let us know whether or not you will be participating in Friday's meeting.

We apologize for such short notice, but we are under certain time constraints to finalize any changes to the proposed regulations.

Should anyone have any questions, please don't hesitate to contact us.

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PSC Administrative Regulations Working Group
PSC.regulations@ky.gov

